

USER'S OPERATION MANUAL



Before operating the unit, please read this manual thoroughly, and retain for future reference.

Dear customer,

Before placing your new refrigerator/freezer into operation, please read these operating instructions carefully. They contain important information for safe use, for installation and for maintenance of the appliance. Please keep these operating instructions for future reference. Pass them on to possible new owners of the appliance.

Notes: which are important for your safety or for the proper functioning of the appliance, are stressed with a warning triangle or with signal words (Warning!, Caution!, Important!).Please observe the following carefully.Supplementary information regarding operation and practical applications of the appliance appear after this symbol.

Tips and notes concerning economical and environmentally sound use of the appliance are marked with the cloverleaf.

The operating instructions contain instructions for the correction of possible malfunctions by the user in the section "Trouble shooting". If these instructions should not be sufficient please call our customer contact centre on 1800 447 367

INDEX

Important safety instructions · · · · · · · · · · · · · · · · · · ·
Remove transport packaging · · · · · · · · · · · · · · · · · · ·
Installation 5
Description of the Appliance 6
Cleaning and Care 8
Trouble shooting
Disposal of the appliance · · · · · · · · · · · · · · · · · · ·
Reversing the door

Important safety instructions

These warnings are provided in the interests of your safety. Ensure that you understand them all before installing or using this appliance. Your safety is of paramount importance. If you are unsure about the meanings of these warnings, contact the Customer Care Department for assistance.

Intended to use

The refrigerator is intended for use in the home. It is suitable for the storage of food at low temperature. If the appliance is used for purposes other than those intended or used incorrectly, no liability can be accepted by the manufacturer for any damage that may be caused.

Alterations or changes to the refrigerator are not permitted for reasons of safety.

If you use the refrigerator in a commercial application or for purposes other than the cooling of foods, the manufacturer accepts no liability for any damages that may occur.

Prior to initial start-up

Check the appliance for transport damage.Under no circumstances should a damaged appliance be plugged in. In the event of damage, please contact your supplier within 7 days of purchase.

Refrigerant

The refrigerant isobutene (R600a) is contained within the refrigerant circuit of the appliance, a natural gas with a high level of environmental compatibility, which is nevertheless flammable. During transportation and installation of the appliance, ensure that none of the components of the refrigerant circuit becomes damaged.

The refrigerant (R600a) is flammable.

🙆 Caution: risk of fire

If the refrigerant circuit should become damaged:

- Avoid open flames and sources of ignition.
- Thoroughly ventilate the room in which the appliance is situated.

The instructions shall include the warnings:

- **WARNING**—Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- **WARNING**—Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- **WARNING**—Do not damage the refrigerant circuit.
- WARNING-Do not use electrical appliances inside the food storage compartments.
- **WARNING**—This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have

been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

- **WARNING**—Young children should be supervised to ensure that they do not play with the appliance.
- **WARNING**—If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- **WARNING**—When disposing of the appliance do so only at an authorized waste disposal centre. Do not expose to flame.
- WARNING-Please keep the appliance away from substance, which can cause ignition.
- WARNING-Before obtaining access to terminals, all supply circuits must be disconnected.
- **WARNING**—Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- WARNING This appliance is intended to be used in household and similar applications such as -staff kitchen areas in shops, offices and other working environments;
 -farm houses and by clients in hotels, motels and other residential type environments;
 -bed and breakfast type environments;
- -catering and similar non-retail applications
- **WARNING**—Keep burning candles, lamps and other items with naked flames away from the appliance so that do not set the appliance on fire.

Safety for children

Packaging (e.g. wraps, polystyrene) can be dangerous for children. There is a risk of suffocation! Keep packaging material away from children! Make old appliances unusable prior to disposal.Pull out the mains plug, cut off the mains cable, break or remove spring or bolt catches, if fitted. By doing this you ensure that children cannot lock themselves in the appliance when playing (there is risk of suffocation!) or get themselves into other dangerous situations. Often children cannot recognize the hazards present in household appliances. It is therefore important that you ensure adequate supervision and never let children play with the appliance!

Daily operation

Containers with flammable gases or liquids can leak at low temperatures. There is a risk of an explosion! Do not store any containers with flammable materials such as spray cans, fire extinguisher refill cartridges etc in the refrigerator and/or freezer.

Do not operate any electrical appliances in the refrigerator and/or freezer (e.g. electric ice cream makers, mixers etc.).

Before cleaning the appliance, always switch off the appliance and unplug it, or pull the house fuse or switch off the circuit breaker.

When unplugging always pull the plug from the mains socket, do not pull on the cable.

In case of malfunction

If a malfunction occurs on the appliance, please look first in the "Trouble shooting" section of these instructions. If the information given there does not help, please do not perform any further repairs yourself.

Under no circumstance should you attempt to repair the appliance yourself.Repairs carried out by inexperienced persons may cause injury or serious malfunctioning. Contact our customer contact centre on 1800 447 367.

Remove transport packaging

The appliance and the interior fittings are protected for transportation. Pull off the adhesive tape on the left and right side of the door. You can remove any remnants of adhesive using white spirit. Remove all adhesive tape and packing pieces from the interior of the appliance.

Installation

Installation Location

Before installing, carefully read the instruction in order to avoid a certain number of problems.

Positioning

Position the appliance away from sources of heat such as stoves, radiators, direct sunlight etc. Maximum performance and safety are guaranteed by maintaining the correct indoor temperature for the class of unit concerned, as specified on the rating plate. This application perform well from 10~43 °C.

IMPORTANT! -Good ventilation is required around the fridge for easy dissipation of heat, high efficiency of refrigeration and low power consumption. For this purpose, sufficient clear space should be available around the fridge. We advise for there to be 75mm separating the back of the fridge to the wall, at least 100mm of space at its two sides, height of over 100mm from its top and a clear space upfront to allow the doors to open 160 degrees.

Appliances must not be exposed to rain. Sufficient air must be allowed to circulate in the lower rear section of appliances, as poor air circulation can affect performance. Built-in appliances should be positioned away from heat sources such as heaters and direct sunlight.

Description of the appliance

View of the appliance

1.Butter/cheese compartments

with egg storage insert

- 2. Door storage compartment
- 3. Bottle shelf
- 4. Temperature regulator
- 5. Storage shelves
- 6. Vegetable drawer cover
- 7. Vegetable drawer

8. Leveling leg



Note: Due to unceasing modification of our products your refrigerator may be slightly different from this Instruction Manual, but its functions and using methods remain the same.

Starting up and temperature regulation

Insert the plug of the connection lead into the plug socket with protective earth contact. When the refrigerator compartment door is opened, the internal lighting is switched on. The temperature selector knob is located on the RH side of the refrigerator compartment.

Setting "0" means:Off.

Turning clockwise in direction Refrigerating unit on, the latter then operating automatically.

Setting "1" means:Highest temperature, warmest setting. Setting "7" (end-stop) means:Lowest temperature,coldest setting.

At a low ambient temperature of around 16 °C,setting 1 should be selected. At ambient

temperatures of around 25 °C,select setting 2. If you require a lower temperature, select setting 3 or 4.



Important!

Normally we advise you select setting of 2 or 3 or 4, if you want the temperature warmer or colder please turn the knob to lower or higher setting accordingly.

The product efficiency will be at its highest when the settings are set to a lower number.

Interior accessories

Various glass or plastic storage shelves and wire trays are included with your appliance -different models have different combinations. You should always slide one of the full size glass storage shelves into the lowest set of guides, above the fruit and vegetable containers, and keep it in this position.

The height of the storage shelves can be adjusted:

To do this, pull the storage shelf forward until it can be swiveled upwards or downwards and removed. Please do the same in reverse to insert the shelf at a different height.

IMPORTANT! – in order to make the most of the volume of the fresh food storage compartment and frozen-food storage compartment, The user can remove one or more shelves and drawers, according to your daily use.

Correct storage.

 Butter and cheese
Preserves
Drinks
Ready meals, pastries, and preserves
Meat, salami, cold cuts, dairy produce
Cheese storage, fruit, and vegetables



Tips:

Food in the fridge should always be covered or packaged, to prevent drying and tainting of other food. The following are suited for packaging:

• Polyethylene airtight bags and wraps,

- Plastic containers with lids;
- Special plastic covers with elastic,
- Aluminium foil.

Defrosting

Why defrosting

Water contained in food or getting into air inside the fridge be opening doors may form a layer pf frost inside. It will weaken the refrigeration when the frost is thick. While it is more than 10mm thick, you should defrost.

Defrosting in fresh food storage compartment

It is automatically controlled by switching the temperature regulator on or off so that there is no need of operation of defrosting. Water from defrosting will be drained into an drip tray through a drain pipe at the back of the fridge automatically.

Warning!

Switching off the appliance.

To switch off the appliance, turn the temperature regulator to position "0".

Important!

The fridge should be defrosted at least once a month . If opening of the doors are unusually frequent or if the appliance is in a location of extreme humidity, we advise to defrost every 2 weeks.

Cleaning and Care

For hygienic reasons the appliance interior, including interior accessories, should be cleaned regularly. **Warning!**

The appliance may not be connected to the mains during cleaning. Danger of electrical shock! Before cleaning switch the appliance off and remove the plug from the mains, or switch of the mains circuit breaker or take out the mains fuse.

Never clean the appliance with a steam cleaner. Moisture could accumulate in electrical components, danger of electrical shock! Hot vapors can lead to the damage of plastic parts. The appliance must be dry before it is placed back into service.

Important!

Ethereal oils and organic solvents can attack plastic parts,e.g.lemon juice or the juice from orange peel, butyric acid, cleanser that contain acetic acid.

Do not allow such substances to come into contact with appliance parts.

Do not use any abrasive cleansers.

Remove the food from the refrigerator. Store it in a cool place, well covered. Switch the appliance

off and remove the plug from the mains, or switch of the mains circuit breaker or take out the mains fuse. Clean the appliance and the interior accessories with a cloth and lukewarm water. Commercially available dish washing detergents may also be used. After cleaning wipe with fresh water and rub dry. Accumulation of dust at the condenser increases energy consumption. For this reason carefully clean the condenser at the back of the appliance once a year with a soft brush or a vacuum cleaner. Check the water drain hole on the rear wall of the fridge. Clear a blocked drain hole with the aid of the green peg in the pack of accessories included with the appliance. Once the fridge is completely dry you may switch back on for use.

Energy Saving tips

1. Do not place warm foods into the appliance. Allow warm foods to cool first. Do not install the appliance near cookers, radiators or other sources of warmth. High ambient temperatures cause longer, more frequent operation of the compressor.

2. In order to make the cooling system work efficiently, please make sure the side plates and back plate of the product are with some distance from the wall. It is strongly recommended that its back is 75mm away from the wall, its sides at least have a space of 100mm separately and the height from over its top is not less than 100mm.

3. Please refrain from opening the door to often and or leaving the door

open for longer than necessary.

4. Do not set temperature any colder than necessary.

5. The direct cooling refrigerator (with a freezer) needs to be defrosted when necessary. This will improve the cold transfer and reduce energy consumption.

6. The sketch map shows the right combination of the drawers, crisper and shelves which can lead to the more energy efficiency. If users adjust the combination, it would result in the energy consuming.

7. Store food logically. Do not exceed the storage period specified.

Changing the light bulb

Warning!

If your lightbulb is damaged or not working and to avoid any potential safety hazard, we recommend calling a qualified service agent to perform the task. Please call 1800 447 367 for further advise.

Trouble shooting

Noises during Operation

The following noises are characteristic of refrigeration appliances:

- Whenever the compressor switches on or off, a click can be heard.
- As soon as the compressor is in operation, you can hear it humming.
- When refrigerant flows into thin tubes, you can hear bubbling or splashing noises.
- Even after the compressor has been switched off, this noise of splashing can be heard for a short time.

Correcting Malfunctions

Spare parts:

The following spare parts can be ordered locally please call 1800 447 367. You can fit these yourself without any special skill or training, e.g.:

- Butter/cheese compartment,
- Egg holders,
- Door racks,
- Fruit and vegetable drawers,
- Storage racks.

PROBLEM	SOLUTION
The fridge does not operate	Check that it is properly plugged in, that the fuse has not blown or that the circuit- breaker has not tripped.
The fridge is too cold/ not cold enough	Check for damages on the fridge seal.
The fridge light does not come one	Check the bulb and Check for damages on the fridge seal. Also check that the plug is correctly inserted, that the fuse has not blown or that the circuit-breaker has not tripped.
The fridge vibrates or makes noise	Check that it is perfectly level. Adjust the feet.
The compressor does not restart after a temperature change	This is normal, as the compressor only restarts after a certain time.
There is water on the floor or the racks	The drain hole is blocked. Unclog it with a knitting needle.

A malfunction may be caused by only a minor fault that you can rectify yourself using the above instructions.Do not perform any other work on the appliance if the above information does not provide assistance in your specific case.

Important!

Repairs to refrigerators/freezers may only be performed by competent service engineers. Improper repairs can give rise to significant hazards for the user. If your appliance needs repairing, please contact our customer call centre on 1800 447 367.

Disposal of the appliance

It is prohibited to dispose of this appliance in domestic household waste.

For disposal there are several possibilities:

1. The municipality has established collection systems ,where electronic waste can be disposed of at least free of charge to the user.

2. The manufacturer will take back the old appliance for disposal at least free of charge to the user.

3. As old products contain valuable resources ,they can be sold to scrap metal dealers.

Wild disposal of waste in forests and landscapes endangers your health when hazardous substances leak into the ground-water and find their way into the food chain.

Correct Disposal of this product
This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

Reversing the door

The side at which the door opens can be changed from the right side (as supplied) to the left side, if the installation site requires.

Before you start lay the refrigerator on it's back in order to gain access to the base, you should rest it on soft foam packaging or similar material to avoid damaging the cooling pipes at the rear of the refrigerator.

1.Stand the refrigerator, use a flat bladed screw driver to remove the 4 screw covers at the rear of the refrigerator lid.



2. Unscrew and lift the lid from the rear and remove it, then lift the upper door and place it on a padded surface to prevent it scratched.



3. use a flat bladed screw driver to remove the front ornament of top cover plate.



4.Replace the front ornament of top cover plate in the other side



5. Remove the upper hinge core, transfer it to left side and tighten securely, then put it in a safe place



6.Remove both adjustable feet and remove the bottom hinge bracket by unscrewing the bolts.



7. Unscrew and remove the bottom hinge pin, turn the bracket over and replace it. Refit the bracket fitting the bottom hinge pin. Replace both adjustable feet. Transfer the lower door to the property position. Secure the door's level, make the bottom hinge pin into the lower hole of the door, then tight the bolts.



8.Replace the lid by fitting the upper hinge core into the upper door's hole, securing it with the 4 screws. Replace the screw covers.



Warning!

When changing the side at which the door opens, the appliance must not be connected to the mains. Remove plug from the mains beforehand.

When you reverse the door ,please do this first :



Move the accessory B from the upper cover of upper door and fit the accessory A that is supplied as part of your accessory pack. Ver 2011-1

HISENSE WARRANTY

TERMS AND CONDITIONS

- 1. HISENSE Australia will provide parts and labour to you the Customer as set out herein.
- 2. Nothing in the warranty, limits any rights you may have under the trade practices act or any other Commonwealth or State Legislation. Such rights cannot be changed by the conditions in this warranty. Subject to the conditions below this appliance is warranted by Hisense and/or its Agents to be free from defects in materials and workmanship for a period of 36 months from the date of purchase (the "Warranty period")
- 3. This warranty:
 - a. covers products purchased as NEW, manufactured for use in Mainland Australia and Tasmania;
 - b. commences from the date of purchase as listed on the Customers invoice;
 - c. provides for the labour and replacement parts necessary to maintain your product in good operating condition as specified in this warrantly however, if repair is needed because of product failure during normal usage, Hisense has the option to repair or replace the defective product or part of the product with a product or part of the product of like kind and quality and a replacement part may be new or reconditioned of like kind and quality and may cost less than the original product purchased and no charges or refunds will be made based on the replacement product cost difference;
 - d. applies only to the original purchaser and cannot be transferred;
 - e. is only applicable when your appliance is used in a domestic environment;
 - f. covers products for commercial purposes for a period of 90 Days from the date of purchase.
- 4. Product Identification
 - a. Hisense reserves the right to reject claims for any services or work where the Customer requesting such work or services from Hisense and/or its agents cannot produce for verification the serial number and the proof of purchase as per original purchase invoice.
 - b. The warranty will be voided if any Serial Number sticker provided to be placed on the equipment is damaged, modified or removed.
 - c. In the event that a request for repair is made against a warranty where the Serial Number sticker is not attached to the product or the customer cannot produce for verification the original invoice, the repairer will not affect any repairs on the product and the Customer will be charged a service call-out fee.
- 5. What is covered by this warranty
 - a. The equipment is covered for faulty workmanship on parts that have failed under normal use which are contained within the product.
 - b. Hisense and/or its Agents will decide if there are any defects in the material and/or workmanship
 - c. This warranty is only applicable for repairs on declared equipment carried out within Mainland Australia and Tasmania
- 6. What is not Covered by this warranty (excluded):
 - a. any damage or failure:
 - of equipment due to the product being inadequately serviced to manufacturer's recommendations;
 - resulting from environmental conditions including and not limited to dirt, dust, rodents, insects, rust, corrosion, salt builtup, of any part of the product including its parts; or
 - iii. resulting from excessive use "fair wear and tear";
 - resulting from poor installation including and not limited to positioning and externally fitted equipment such as plumbing and drainage, cabling, antennae or due to Incompatibility of connected equipment;
 - to the product caused by overheating as a result of sitting or positioning of the equipment, where there is not provision for adequate ventilation or a dust free environment;
 - caused if your appliance has been dismantled, repaired or serviced by any person other than someone authorised by Hisense;
 - vii. to a product or components, caused by power surges or spikes, including and not limited to, mains power and

telecommunications connections, or to other unspecified sources, incorrect power current, voltage fluctuation, amperage fluctuation, rust or corrosion;

- viii. due to a dropped product; collision with another object, use of which is not designed, negligence, accident or deliberate misuse, theft, abuse, vandalism, flood, fire, earthquake, electrical storms or any other act of God or any war related events;
- b. costs of attendance and testing where no mechanical or electrical failure is identified;
- c. initial setup and installation of the product;
- Normal maintenance costs and costs incurred through the installation of items listed as requiring periodic replacement;
- e. products with removed or altered serial numbers;
- f. consumables such as but not limited to bulbs/globes, batteries, remote controls;
- g. removal and reinstallation of an internal component not performed by a factory authorised service centre;
- h. cosmetic or structural items;
- Any failures due to the interference from or to other products and/or sources;
- 7. The Warranty Ceases if: -
 - a. The product ceases to carry the original manufacturer's serial number or is sold at an auction;
 - b. The product is rented;
 - c. Damage to the product has occurred as listed in point 6b.
 - d. Failure to pay monies owing on invoices as a result of non warranty work been carried out at the request of the end user as per point 15.
- 8. Neither Hisense nor its representatives provide loan equipment under the terms of this warranty.
- 9. Our goods come with guarantees that cannot be excluded under the Australian Consumer Laws. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
- 10. Any unauthorised access to the internal hardware of the product will void this warranty.
- 11. Replacement items are "Like for like" and is not "new for old" and does not indicate in any way that a faulty product will be replaced with a new part or unit. "Like for like" may either be a quality checked (QC) refurbished or reconditioned unit of the same or later batch of model/size/specifications
- 12. If your product is 130 litres capacity or under, and/or if you reside outside of the service coverage area of your nearest authorised service agent, this warranty does not cover the costs of transportation or travel expenses to and from your home.
- 13. Hisense accepts no liability for items that are lost, damaged, or stolen as a result of freight, transport or storage. If you are required to transport the appliance to an authorised service centre, you must ensure that it is securely packed and insured.
- 14. On Public Holidays or other periods when regular business and wholesale operations are temporarily ceased, repairer availability and warranty response times may extend beyond the standard response times due to the availability of repairers and parts.
- 15. Any repair performed on a product under the warranty where no fault can be found, or the item is deemed by Hisense, or an authorised Hisense agent, to be not faulty under this warranty, or the repair or fault is not covered under the warranty, a No Fault Found fee is payable by the warranty holder of a minimum of \$125 inc GST.
- 16. Any repairs or services required that are outside of the terms and conditions of the warranty can be carried out at the request of the customer or due to site attendance were fault is not covered under warranty as the product not been installed or setup correctly; a credit card may be required prior to the commencement of such services

WARRANTY CLAIMS PROCEDURE

Please retain this portion for your records

36 MONTHS IN HOME REPAIR WARRANTY

Hisense Australia will provide its nearest service centre for repairs under warranty. You will need to ensure that you have already called Hisense Warranty Centre and received a JOB NUMBER.

Before making a claim, please make sure that you understand the terms and conditions of the warranty

- Check and ensure the installation of all power cables to the power point are secure and power is turned on, all cables leads and connectors are connected properly and that all switches are turned on and functioning
- Check that there is power at the power point by using a small appliance
- Check that all settings are set according to the instruction manual
- Please keep this certificate in a safe place together with your product receipt. Should you need to make a claim, the responsibility of proof of ownership of the equipment is on you. If a claim is made that is found not to be covered under this warranty, or no faulty hardware components are found, you will be charged at Hisense or Hisense Authorised Service Center's standard service charge plus an administration fee.

PLEASE REFER TO THE TROUBLESHOOTING GUIDE AT THE END OF THIS MANUAL

Service Procedure

Please have your original invoice, model, and serial number ready. To receive service, you are required to:

- Call **1800 447 367**. Service claims may be made between **9:00am and 5:00pm AEST** weekdays excluding public holidays where a call representative will log your claim for processing.
- You will be provided a JOB NUMBER
- Normally under 24 hours of logging and receiving your proof of purchase for your claim, an Authorised Service Agent will contact you to proceed with claim.

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WARRANTY REGISTRATION In order to register your warranty, please fill out and return with a copy of your invoice to: Hisense Warranty Registration PO BOX 360 Ferntree Gully VIC 3156 Australia		
Congratulations on your purchase, This Document sets out terms and conditions of your product warranty. Please Keep it with your proof of purchase information in a safe place for future reference should you require service to your product.	The Undersigned hereby acknowledges receipt of the Hisen warranty service provided. I have read and understand the conditions and terms of the warranty in its entirety.	
NAME OF PURCHASER	SERIAL NUMBER	
ADDRESS	STORE PURCHASED FROM	
CITYSTATEPOSTCODE		
PHONE ()	CITYSTATEPOSTCODE	
MOBILE ()	INVOICE NO	
FAX ()	DATE OF PURCHASE / /	

Hisense